



Individualized Risk Management Program



What Others Say About Our Program

“The training was presented to the staff from a different point of view than most trainings are presented, making the material both fresh and useful to the staff. The information was pertinent to our work, and in keeping the clients and the staff safe.”

Lisa B., VP of Programs, Child Abuse Prevention Agency in Florida

“It has been a pleasure working with you and your team also. I can already see ways in which our staff are implementing suggestions and we have started looking at revising some of our forms to include checklists and added prompts.”

Sandy W., Counseling Organization in Arkansas

“I was prepared to dislike this presentation, more lengthy checklists and paperwork that cover your backside but don’t help clinically. I was surprised. Short, relevant checklists that make clinical sense. Much more likely to use them. Presenter knew what he was talking about.”

*Joanne B., Outpatient Adult Therapist,
Mental Health Services Organization in Utah*

“The handouts and materials faxed were very beneficial. Having another set of eyes look at some of the documentation we use was helpful and many of the comments made about our documentation have been used to modify our assessments. I appreciate the time and follow through.”

*Bernie B., Coordinator of Crisis and Community Services,
Mental Health Center in Illinois*

“The insight was helpful. Having a company evaluated by an outside agency is always beneficial. We’ve already implemented changes based on the information provided!”

*Amy L., Chief Administrative Officer,
Community Mental Health Center in Indiana*

“Thank you. Need more of this for my role as case manager - behavior management specialist.”

*Kathleen B., Case Manager,
Mental Health Services Organization in Utah*

“Excellent information that really makes you think about what you are doing/not doing.”

*Chris W., Case Manager,
Mental Health Services Organization in Utah*

“I found the program to be of great benefit.” We have certainly gotten ideas for improvement.”

*Peggy N., Manager of Quality Improvement,
Mental Health Services Organization in Maine*

“I became more aware of paying attention to what my clients are saying about their situations and being more specific with my questions if I hear certain statements that raise red flags for me.”

*Patricia L., Program Supervisor,
Child Abuse Prevention Agency in Florida*

“I thought the webinar was excellent - contained pertinent information which can be applied daily in clinical practice.”

*Renee P., Director of Nursing,
Health Systems Organization in Alabama*

“I found the webinar extremely useful and hope to even try to share the information learned with the supervisors that report to me and their staff. Thank you very much for the opportunity.”

*Janet L., Assistant Director,
Health Systems Organization in Alabama*

“This was really informative - great examples too of inadequate documentation and good documentation. Good HIPAA info too.”

*Ingrid H., Assistant Director,
Health Systems Organization in Alabama*

“Such a good reminder to not work alone with a suicidal person, sometimes the objective look of someone not there is very helpful.”

*Roslyn W., Clinical Mental Health Counselor,
Behavioral Health Organization in Utah*

“I really enjoyed this training and I love how you have given us more tools to use when we are assessing a high risk population. Thanks again.”

Kara C., Program Director, Behavioral Health Organization in Utah

“The directed analysis of our own documentation was very powerful. The materials were well organized and presented.” *Aimee A, Mental Health Center in Illinois*

Felt that the webinar was very helpful and it is more of any eye opener when it is your facility’s charts being reviewed and feedback given on.

Amber W, Mental Health Center in Illinois

This program provided our staff, particularly our clinicians, with a different perspective when considering many aspects of crisis intervention and working with individuals with suicidal ideation. Having clinicians and other trained staff look at situations from all angles is extremely important for everyone involved.”

Melissa H., Behavioral Health Organization in Utah